

May 22, 2015

VIA OVERNIGHT DELIVERY

Jean D. Jewell
Commission Secretary
Idaho Public Utilities Commission
472 W. Washington
Boise, ID 83702

Attention: Jean D. Jewell
Commission Secretary

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2015 MAY 22 AM 9:33
IDAHO PUBLIC
UTILITIES COMMISSION

**RE: CASE NO. GNR-U-14-01, ORDER NO. 33229 COMPLIANCE FILING
IN THE MATTER OF AVISTA CORPORATION, IDAHO POWER COMPANY,
AND PACIFICORP DBA ROCKY MOUNTAIN POWER'S PETITION FOR AN
EXEMPTION TO UTILITY CUSTOMER RELATIONS RULES 311(4) AND (5)**

Dear Ms. Jewell:

Rocky Mountain Power, a division of PacifiCorp, provides the following information in compliance with Order No. 33229 (Order) issued February 17, 2015. On page 19 of the Order, the Commission found it reasonable to direct the Utilities to notify a customer's third-party designee of an impending disconnection at least one week before disconnection is to occur. In response, Rocky Mountain Power provides the following:

The Company communicates the third-party notification option to all customers annually, and to all new customers at the start of service, as well as offers this option to customers when discussing certain concerns or issues. Every customer designating a third-party must select the type of notifications they wish to have sent to their third-party designee:

- Regular Bill Only – receives only regular and reminder statements
- Collection Notice Only -- receives only past due notices
- Both – receives both regular, reminder, and past due notices

The statement/notice is simultaneously issued to both the customer and the customer's third-party designee.

If you have any questions please contact Barb Coughlin at (503) 331-4306 or email barb.coughlin@pacificorp.com.

Very truly yours,



Jeffrey K. Larsen
Vice President, Regulation